

Thank you for your recent Avidia HSA account application.

Customer Identification Program (“CIP”) regulations issued under the USA PATRIOT ACT require financial institutions, including Avidia Bank, to obtain and verify certain identifying information for each person who opens an account.

We were unable to verify the identifying information provided when you submitted your application to open an Avidia HSA account.  Therefore we are requesting the documentation indicated below be provided before we can complete the processing of your Avidia HSA account application.

Please submit any two of the following documents:

* Copy of your driver’s license
* Copy of your Social Security card
* Copy of a recent utility bill showing your name and address
* Copy of rental lease agreement
* Copy of Mortgage statement
* Copy of latest mobile device bill

Please print this email along with the requested documentation within 14 days to the address listed below.

To expedite the verification process you may also provide this letter and the identifying documentation by email to [HSA@avidiahealthcaresolutions.com](mailto:HSA@avidiahealthcaresolutions.com)

If you have any questions please contact Avidia HSA Customer Service at 855-472-9399.

Thank you,

**Avidia Bank**

**PO Box 540606**

**Waltham, MA 02454**

